



COMPANY PROFILE

***Moving Forward - Securing
Together***



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Registered as a security provider by the Private Security Industry Regulatory Authority

NKP Registered, Saidsa Approved



Introduction

InCity Security is a Level 4 BBBEE company active nationally in the security industry.

The company offers a full range of physical, electronic and access related services and products to many corporate, industrial sites and residential estates.

The company is registered with South African National Security Regulatory Authority (PSIRA) and is a member of the South African Security Employers Association. We are Saisda (South African Intruder Detection Services Association) registered with approved control rooms as well as registered with the Security Industry Alliance(SIA)

InCity has successfully integrated the physical guarding and Armed Reaction operations and cutting edge technology enabling clients to choose from a combination of flexible options to meet their needs.

The foundation of our success as a company is our people and providing cost effective quality services to our clients.

We have geared ourselves to achieve controlled growth and contribute significantly to stable job creation.

InCity inherent goal is to continue providing high and competent standard of service to government, private, industrial, commercial and residential properties.

We recognise the importance of human assets in the company and our policies therefore focuses on effective selection and training, on-site and on the job training, skills development, incentive programmes, fair employment practices and employment equity.



Vision

- 🔒 We endeavour to become a recognised and respected first choice security company.
- 🔒 We dedicate ourselves to keep abreast of the ever changing needs of our clients and introduce new strategies.
- 🔒 We fully dedicate ourselves to the needs of our employees and clients.

Mission

In the best tradition of professionalism and excellence we commit ourselves:

- 🔒 to support specific needs of our clients by providing the required services and products.
- 🔒 to strive for client satisfaction and quality excellence.
- 🔒 to improve ourselves continuously
- 🔒 to anticipate and meet new challenges.
- 🔒 to provide cost effective security to fulfil our customer's needs 24hrs a day.
- 🔒 to perfect value added and comprehensive after sales service.
- 🔒 To plough back into communities where we operate.

Core Values

- 🔒 Respect the dignity of each individual
- 🔒 Conduct business on ethical and transparent basis
- 🔒 Integrity and fairness in all our dealings
- 🔒 Honesty and trust worthiness with all stakeholders
- 🔒 Pride and professional in what we do
- 🔒 Thrive on our diversity as a team.

Advancement

Levels of supervision are implemented to ensure that all tasks required are executed and that delivery of service to our customers meets the standard level that we insist on. The chain of command also gives security officers the opportunity to grow personally by being able to see advancement in action.

Customer Service and Communication

- 🔒 24-hour manned control rooms.
- 🔒 Radio and cellular telephone contact with all levels of management
- 🔒 InCity Management representation at formal meetings.
- 🔒 InCity Management and supervisory audits and inspections.
- 🔒 InCity Senior Management involvement with Community Forums.
- 🔒 Strictly adhering to job descriptions and procedures as per site requirement.
- 🔒 Customer access to all site security documentation.
- 🔒 InCity is able to represent and assist client in legal proceedings.
- 🔒 Expertise to assist clients on Safety, Health, Environment Quality Management
- 🔒 Basic emergency response services





Services Offered:

ARMED REACTION SERVICES:

- ♦ 24 hour paramedic service
- ♦ Chaplain service
- ♦ Rapid Armed Response
- ♦ Armed Response
- ♦ Alarm Monitoring



ELECTRONIC SERVICES:

- ♦ CCTV
- ♦ Alarm supply and installations
- ♦ Electronic Beams
- ♦ Electronic Boom Gates
- ♦ Card Readers
- ♦ Bio Metrics
- ♦ Off Site Monitoring
- ♦ Guard Patrol Systems
- ♦ Electric Fencing



GUARDING SERVICES:

- Guarding Services (Commercial/Retail/Residential/Industrial)
- Special Event Security Services
- Security Consultancy
- Specialised Investigation Services
- Overt & Covert Investigations (Placement of Agents / Undercover operatives)
- Surveillance & Probes
- CCTV Installations & Monitoring
- Asset / Property Protection
- Cashier Services / Ticket Audit Services
- Runner / Usher / Marshall Services
- Loss Control Surveys
- VIP Protection / CPO (Close Protection Officer) Services
- Risk Reduction / Management Consultancy
- Risk Analysis
- Accreditation Integrity
- Polygraph Services (Sub-Contracted)
- Pre-employment / Criminal Record Checks (Sub-Contracted)
- Special Event Cleaning Services
- Special Event Porter Services

Social Responsibility

InCity Security and its sister company Sitcom2Way Radio are avid corporate social investors. InCity Security and Sitcom2Way Radio currently mentors a number of SMME companies namely Easy Security , Musa Security with the following services and assistance.

- Supply and installation of passive and active guard patrol monitoring systems.
- Supply and installation of CCTV systems and all allied Electronic Security products.
- Supply and installation of Base radio systems as well as Two way radio communications
- The use of our Saisda approved control room for training of their staff. InCity will assist in the monitoring and posting at their contractual sites, assist and train the management of the SMME and their control room operators to the correct operational procedures required to successfully operate a security company.

Kefilwe Security Services a 100% Black woman owned Security services company which InCity has embraced by assisting in the growth of her business by outsourcing our control room and training facilities which is assisting her in breaking into the Corporate clients who requires these facilities in a Security business .

Kefilwe Security is owned and managed by Miss Kay Madisakwawe .

Further key objectives for InCity and Sitcom2Way are:

- To empower disadvantaged communities to take care of their own children.
- To provide strategic assistance for the education of children in disadvantaged communities.
- To develop care centres into sustainable independent entities.
- To provide a safe haven for children.

InCity Security is also involved in various other corporate social investment activities such as the provision of free Armed Reaction Services to all Churches , Schools as well as various Rotary initiatives.



Company Information

COMPANY STATISTICS / DEMOGRAPHICS / HISTORY

Year founded: 1994

Number of employees: Approx.. 1500.

STATUTORY REGISTRATIONS:

VAT NO: 4760204935

COIDA NO: 04798421970

COMPANY TAX NO:9700003693

U.I.F. NO:U070745767

PAYE NO: 7070745767

SAIDSA NO: 0620

PSIRA NO: 1050472

Some of our Current Customer Base:

Industrial

Dynamic Recovery Services
Wireforce
Swancot S.A (Pty) Ltd
Fabricated Metal Fabrications

Retail

- Sterling Clothing
- Germiston Golf Club
- Contract Hardware

Residential

- Duxberry Security Association
- Malvern East Body Corporate
- San Pietro Home Owners
- Foxwood Hill Home Owners
- Andalusia Home Owners
- Malvern East Body Corporate

NATURE OF BUSINESS

Activity: Providing guarding and Electronic security services to all corporate, industrial and residential areas.

Products/services: Armed and Unarmed Guarding, Armed reaction, Electronic security Systems, CCTV.

EMPOWERMENT STATUS

Empowerment Level

Shareholding (%) : 51.1% held by BEE partners

CONTACT INFORMATION

Operational Executive: Nathier Fortune